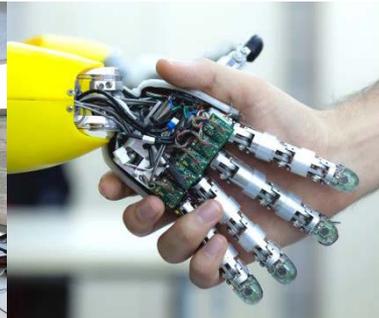




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# Patent Information User Support Material



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op	opponent	op=basf
ti	title	ti="mouse trap"
ap	EPWO application number	ap=ep96203729
pn	EPWO publication number	pn=ep 1000000
pr	priority number	pr=ap20050104792
fd	filing date	fd=20010526
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ia	inventor and applicant	ia="ries klaus" ia=apple

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# Asking questions

## - seeking help

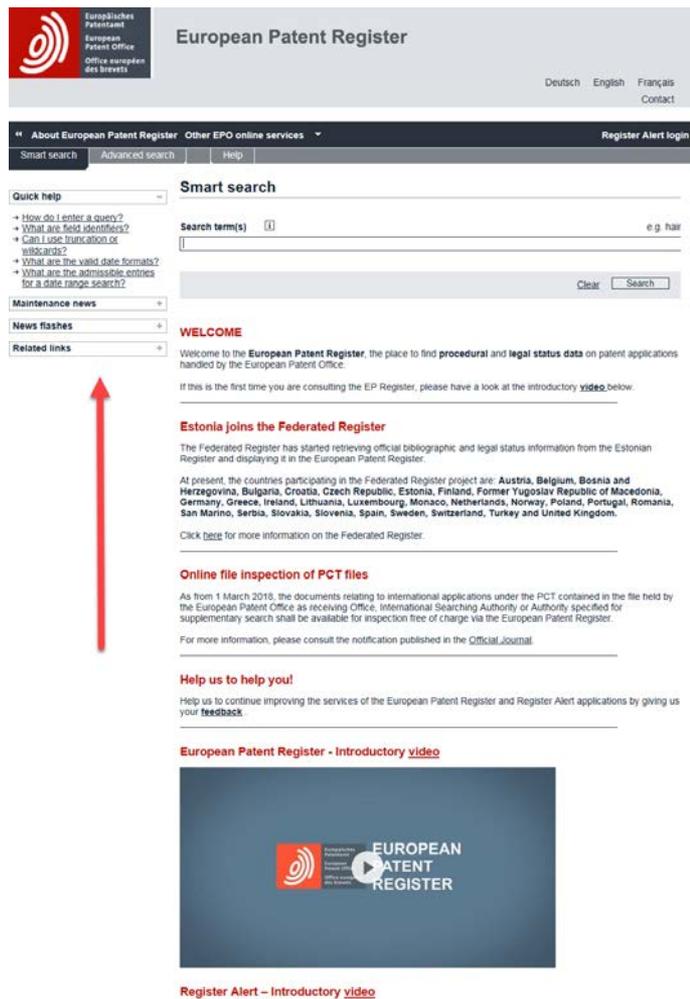
The screenshot shows the European Patent Register website. At the top, there is a navigation bar with the EPO logo and text in German, English, and French. A search bar and links for 'Website' and 'Patents' are also present. Below the navigation bar, there are tabs for 'Home', 'Searching for patents', 'Applying for a patent', 'Law & practice', 'News & Issues', 'Learning & events', and 'About us'. The main content area is titled 'European Patent Register' and includes a sidebar with links to 'Register documentation', 'FAQ', 'European Patent Bulletin', and 'EPO Boards of appeal decisions data: ECLI alertmap'. The main content features a green banner with a folder icon and a mouse cursor, followed by a text block stating: 'The European Patent Register is the most complete and up-to-date source of publicly available procedural information on European patent applications as they pass through each stage of the granting process.' Below this text is an 'Open' button. To the right of the text block are 'Support' and 'Contact' sections. The 'Support' section includes the text 'Talk to EPO experts or get help from other users' and a link '> Visit the discussion forum'. The 'Contact' section includes a link '> Contact us'. A red arrow points from the 'Visit the discussion forum' link to the 'Support' section. At the bottom of the page, there is a 'Related products' section with a video player and three links: '> Register Assistant, an e-learning module', 'European Patent Register – pocket guide (PDF, 65 KB)', and 'European Patent Register Resource Book (PDF, 4.2 MB)'.

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The Federated Register has started retrieving official bibliographic and legal status information from the Estonian Register and displaying it in the European Patent Register.

At present, the countries participating in the Federated Register project are: **Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Estonia, Finland, Former Yugoslav Republic of Macedonia, Germany, Greece, Ireland, Lithuania, Luxembourg, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and United Kingdom.**

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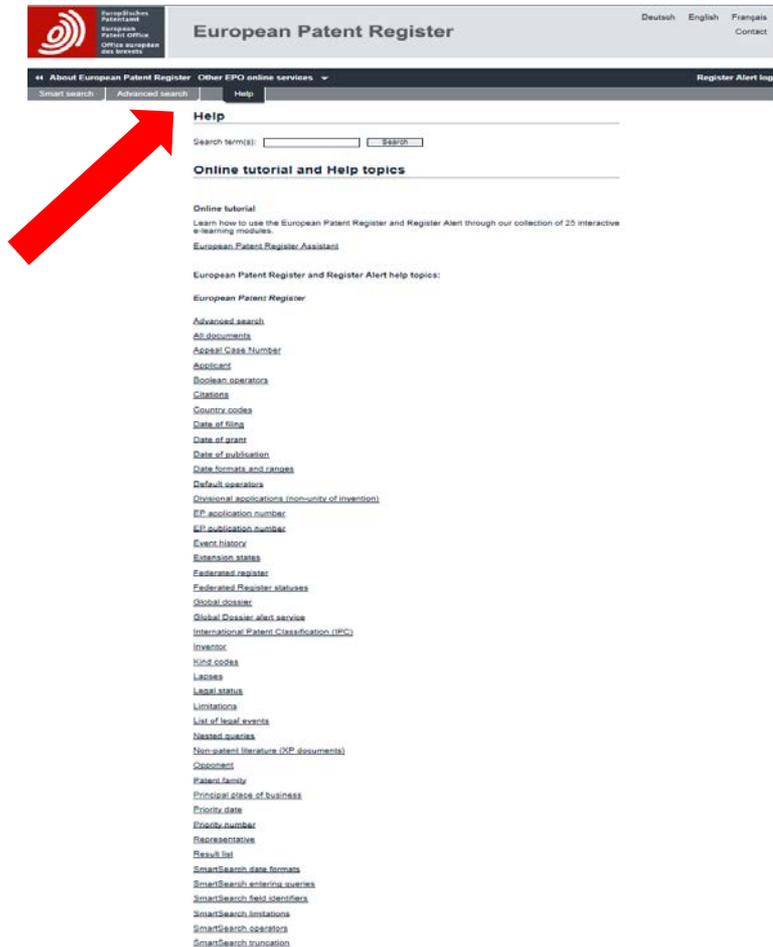
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**European Patent Register - Introductory video**



**Register Alert – Introductory video**

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The screenshot shows the top navigation bar of the European Patent Register website. The logo of the European Patent Office is on the left, and the text 'European Patent Register' is in the center. On the right, there are language options: 'Deutsch', 'English', and 'Français', along with a 'Contact' link. Below the navigation bar, there are tabs for 'Smart search', 'Advanced search', and 'Help'. A large red arrow points to the 'Help' tab. The 'Help' page content includes a search box, a section for 'Online tutorial and Help topics', and a list of various help topics such as 'Advanced search', 'Appellate Case Number', 'Booleans operators', 'Country codes', 'Date of filing', 'Date of grant', 'Date of publication', 'Date formats and ranges', 'Default operators', 'Exceptional applications (non-unity of invention)', 'EP application number', 'EP publication number', 'Event history', 'Examination status', 'Federated registers', 'Federated Register statuses', 'Global Dossier', 'Global Dossier alert service', 'International Patent Classification (IPC)', 'Inventor', 'Kind codes', 'Lapses', 'Legal status', 'Limitations', 'List of legal events', 'Nested queries', 'Non-patent literature (NPL documents)', 'Opponents', 'Patent family', 'Principal place of business', 'Priority date', 'Priority number', 'Representative', 'Result list', 'SmartSearch data formats', 'SmartSearch entrance queries', 'SmartSearch field identifiers', 'SmartSearch limitations', 'SmartSearch operators', and 'SmartSearch truncation'.

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14.11 European Patent Register data	EP only ***	B	✓	✓	✓	✓	✓	✓	✓			✓ * In B only
14.11 INPADOC (EPO worldwide legal status database)	Worldwide	F/B					✓	✓				
14.12 EP full-text data	EP only ***	F/B	✓	✓	✓	✓	✓	✓	✓			✓ ****
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14.15 Sequence listings	EP only	F	✓	✓	✓	✓	✓	✓	✓			
14.7 DOCDB (EPO worldwide bibliographic database)	Worldwide	F/B	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Web services			title	applicant	inventor	representative	application no./date	publication no./date	IPC	CPC	NO class.*	(citations)
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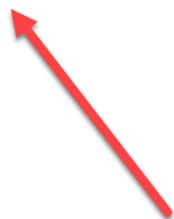
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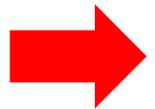
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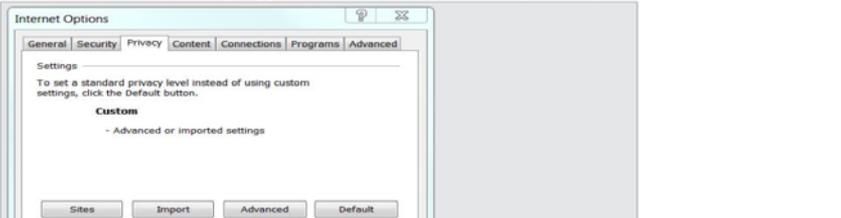
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